AARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA COMMITTEE – 23 SEPTEMBER 2015

Title of paper:	WARD PERFORMANCE REPORTS: QUARTER 1		
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Corporate Director(s):	Strategic Director of Commercial and Arboretum	~	
. ,	Neighbourhood Services Dunkirk and Le	enton	
	Radford and Pa	ark	
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Date of consultation wi			
(if relevant)			
Relevant Council Plan	<u> </u>		
Cutting unemployment by a quarter		X	
Cut crime and anti-social behaviour		X	
	ers get a job, training or further education than any other Ci		
Your neighbourhood as o		X	
Help keep your energy bi			
Good access to public transport			
Nottingham has a good n			
Nottingham is a good place to do business, invest and create jobs			
Nottingham offers a wide range of leisure activities, parks and sporting events			
Support early intervention activities X			
Deliver effective, value for money services to our citizens X			

Summary of issues (including benefits to citizens/service users):

The Ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities;
- · Community engagement;
- Finance:
- Safer theme crime and anti-social behaviour (ASB);
- Neighbourhood theme environmental issues;
- Working theme unemployment rates;
- Housing;
- Community Protection;
- Fire:
- Health theme local health priorities.

The following are brief summaries by the respective Neighbourhood Development Officers (NDO's):

<u>Ward: Arboretum Ward NDO; Linda Wright</u> Crime Statistics Quarter 1: April – June Data 2015

Crime:

- All crime is up 12%. There were 520 incidents in 2014/15 compared with 581in 2015/16 year to date (YTD).
- There was an increase in violent crime of 20% YTD. There were 157 reported incidents this year compared to 131in the previous year 2014/15
- Domestic violence is up 53%, with 40 incidents reported 2014/15, compared to 6 in 2015/16. This increase may be due to the domestic violence awareness campaign over the past year in the Central Locality.
- Burglary dwelling has seen a slight 2% increase YTD with 45 incidents in 2014/15 compared to 46 incidents in 2015/16. The targeted police operations in the ward are continuing to keep this crime to a minimum.

ASB:

All ASB was down 9% year to date, with 524 incidents in 2014/15 compared with 476 in 2015/16.

Cleanliness Index:

The index Score set as a target city wide is 88. There has been a decrease of -9% from 94 in 2014/15 to 88 in 2015/16. However the score is on target with the city average.

Graffiti Reports:

 The reports of graffiti have remained the same year to date at 13 incidents reported 2015/16.

Flytipping:

• There has been a 40% decrease from 104 reported incidents in 2014/15 to 62 in 2015/16.

Unemployment Rate:

There has been a decrease of 25% of people on job seekers allowance.

Community Protection:

• There has been a decrease of 63% of reported dog fouling incidents from 24 in 2014/15, to 9 in 2015/16.

Fire:

Awaiting data

Key Successes:

The Blue Project:

At the end of this quarter the NAT team were able to successfully secure a role in The Blue Project. This is a national pilot collecting data and developing innovative methods to work with those street drinkers who do not want to change their behaviour, yet are known to a number of agencies and cause ASB regularly. Two steering groups will be developed - one will look at enforcement issues with shops (for example who might sell cheap alcohol to people who are intoxicated). The second will look at identifying key partners to work directly with the top 20 offenders in the area and develop inter- agency training opportunities.

This is a phenomenal outcome following many years by the NAT partners in trying to contain the issues presented by street drinkers across the ward. This project has the potential and resources to manage the problem at source.

Birkin Avenue Fencing

The funding for the third phase of the Birkin Avenue gating scheme has been agreed, following the successful completion of phase 2.

Issues:

There is still a problem with cars for sale in the area especially on Gregory Boulevard.

In addition, the closure of the NAT West Bank is going to be a loss to the Hyson Green shopping area as it will take an important facility away from this busy retail area. However it should ease congestion at this junction with fewer cars pulling up to use the cash point.

Belper Road Car park still has a problem with fly tipping, caused by the expansion of existing properties to accommodate more tenants. Landlords are not informing City Services of this increase of tenants within their properties, so that they can be provided with an extra bin. This is going to be a long term problem across the ward as a number of sites are finding planning permission easier to get and are not thinking about appropriate waste storage for their tenant's.

Neighbourhood Action Team (NAT)

All the partners are working together on the agreed ward priorities for 2015/16 as planned. The NAT is on target the agreed outcomes by the end of quarter 4. The NAT team is committed to delivering the key actions across the ward, to enhance visitors' and residents' experience of being in the ward.

Events:

The Arboretum: 7 June – Carlton Brass concert / 9th August – Nottingham Concert band concert

Forest Recreational Ground: 8th August Hyson Green Festival / 15th August Park Life 22nd August Nottingham Carnival / 29th and 30th August Family Sports day **Arboretum Fun Days:** – Unity School – Saturday 1st and Thursday 27th August

Ward: Dunkirk and Lenton NDO: Iffat Iqbal

Crime:

- In this Quarter, all crime in the ward is down 5%, 325 crimes have been reported compared to 330 in the same period last year.
- The largest volume of crime was Theft, 117 incidents reported. The majority of offences are shop theft occurring at Sainsbury and QMC and the remaining relate to other Theft Offences.
- Dwelling burglaries down by 47%, 18 dwelling burglaries reported this quarter compared to 34 in the same period last Year, main cause insecurities
- There is an increase in domestic violence crime of 71% YTD, 12 incidents reported compared to 7 in the previous year 2014/15

ASB:

- There has been a considerable decrease in ASB incidents, 164 incidents reported compared to 194 incidents last Year.
- In terms of noise related ASB there was a specific spike in figures during June where there were 45 cases reported compared to April and May 2015 in which a total of 21 cases reported. The year to date figures for this quarter show an overall decrease in noise related ASB, down from 108 in 2014/15 to 74 in 2015/16 – a reduction of 34 cases.
- Alcohol related ASB figures have slightly increased, 37 incidents reported compared to 28 incidents reported in the same period last year. These figures include QMC figures and therefore not a true reflection of the ward.

Cleanliness Index:

Cleanliness Index Score for this quarter is 89 compared to the City target of 88.

Graffiti Reports:

• There has been an increase in graffiti incidents totalling 9 incidents compared to 5 in the same period last year.

Flytipping:

 Slight increase, 16 incidents reported compared to 13 incidents reported in the same quarter last year

Unemployment Rate:

 The number of unemployed persons is 445 compared to 611 for the same period in the previous year.

Community Protection:

- Bins on Street FPNs 7
- Letter Before Action 93
- S.215 (messy gardens)- 371
- Community Protection Notices- 7
- Scrap metal visits- 13
- Dog Fouling Ops 4
- Alcohol Seizures 3

Fire:

One incident of deliberate fire in Dunkirk and Lenton Ward for this period.

Key Successes:

Green outdoor Gym at Lenton Recreation Ground

Dunkirk Community Centre helped Nottingham City Council Parks team to secure £10,000 funding from the Lottery 'Awards for All' for an outdoor gym at the Lenton Recreation Ground. This was initiated by the West End Bowls and Social Club who wanted an outdoor gym to provide exercise equipment for a range of ages and abilities without the cost and commitment of regular classes and sessions. The local Councillors have also committed Area capital fund for the gym to make it an accessible facility to improve mental health and wellbeing as well as a social area for people in the community to encourage community cohesion and complement some of the other features on the park. Consultation will be carried out with the community to decide on the gym equipment and exact location in the park on 21st Sep at the launch of the 'Let's get together' project at Thomas Helwys Baptist Church.

Improved pedestrian safety outside new Post Office

At Dunkirk Community meeting residents raised concerns to local Councillors of pedestrian safety outside the Post Office because cars were driving up the crossing and along the pavement to get to the shop. The Road Safety team had a challenge to maintain adequate space for cyclists to still be able to get to and from the crossing and improve pedestrian safety. They repositioned the post, moved the street furniture including the planter and public waste bin to block the access of cars driving through the crossing and from Montpellier Road which has solved the problem.

Penn Ave Fun Afternoon and Community meeting

Funding was secured by Dunkirk Community Centre from NCH Anniversary pot to deliver 2 events which included Penn Ave Fun afternoon on the 7th July2015. Information stalls as well as a bouncy Castle, children's arts and craft and sport activities and light refreshments were on display, 18 residents and 22 children attended. This event provided an opportunity for Penn Ave residents to raise several community issues with Cllrs and Officers which are now being dealt with.

New drain on Marlborough St

The drain on Marlborough St was being blocked regularly and causing problems for parents and children attending Dunkirk Primary School. The Councillors agreed to pay for a new gully to connect to the existing drain through the Area Capital Fund. This problem has now been resolved.

Abbey Bridge Environmental improvement Celebrations-

Abbey Bridge Environmental improvement project was initiated by local Councillors Dave Trimble and Sarah Piper on request of local residents living on both sides of Abbey Bridge. A consultation survey was carried out in November 2014 to which 69 residents responded whom wanted improvements to the 5 green areas surrounding Abbey Bridge. After the survey a NCC Landscape Architect was appointed to develop the ideas into draft proposals which were shared at a resident meeting at Priory Church in Dec 2014. It was finally agreed by residents to create a small play area, 2 wild flower meadows and plant fruit trees.

All the works on the 5 spaces have now been completed and an event was held on 13th August to celebrate the improvements which was the other event partly funded by NCH. A bbq, Dr Bike,

children activities as well as a bouncy castle were part of the event and throughly enjoyed by residents living both sides of Abbey Bridge.

Issues:

- Ongoing issues with waste including recycling, bins on pavement, over-flowing and contaminated bins, and waste in gardens
- Bin dippers on Lenton Drives,
- Dunkirk Primary school parking issues- Ongoing
- Cycling issues under the Dunkirk subway
- Derelict sites in the ward which, over time, can become targets for fly tipping Red Cross building, Red Cow pub, Hillside Club, Abbey Bridge car wash, Conservative Club on Church St, Prospect Place, Grove pub, Willoughby St garages, Lenton Blvd Post Office and shop next door, Raw Physique gym Willoughby St, Lodge at Lenton Rec, 17A Park Rd
- Japanese knotweed on several sites in the ward
- Messy gardens

Neighbourhood Action Team (NAT)

The NAT has representation from the core local service providers and its monthly meeting provides a focus for reviewing service delivery and addressing current challenges in response to the Ward priorities. Challenges include tackling waste management, noise nuisance, promoting positive mental health and wellbeing and reduction in burglaries.

Events:

- Day of Action outside Hillside shops and the QMC- 17th September
- Launch of Let's get together, wellbeing in Dunkirk and Lenton- 21st September, 11am to 2pm
- University of Nottingham: Thursday 1st October Moving in, Moving on event
- Student Week of Action: 12th 16th October

Ward: Radford and Park NDO: Rob Gabbitas

Crime:

- Across all crimes, the Ward has seen an increase in the year to date figures from 480 (2014/15) to 526 this year, representing a 10% upward shift.
- There has been a very slight increase in reported cases involving domestic violence from 40 to 42
- Crimes relating to violence increased from 96 to 113 between last year and this year, an 18% increase.
- Incidents involving criminal damage increased from 52 to 76 (46%).

Note: 'other violence' refers to anything not fitting within the categories of domestic violence or Night Time Economy (NTE). It could, for example, include a fight outside a school or an act of violence between 2 or more persons, or stranger violence such as a random attack on a person(s) in a public place

ASB:

- ASB cases total 1,005 so far this year compared to 1,055 for the same period last year, a decrease of 50 cases (5%).
- In terms of noise related ASB there was a specific spike in figures during June where there were 162 reported cases compared to a monthly average of 102 (based on 4 months, April to July). The year to date figures show an overall decrease in noise related ASB, down from 494 in 2014/15 to 408 this year – a reduction of 86 cases (17%) across the 2 years.
- Alcohol related ASB figures have been reported for the first time this year and, whilst there is no year on year comparison as yet, the number of cases reported each month was as follows:- 46 (April), 46 (May), 78 (June), 50 (July)
- Youth related ASB was down from 168 in 2014/15 to 158 this year, a 6% reduction

Cleanliness:

- The Cleanliness Index Score has decreased slightly from 92 in 2014/15 to 90 in 2015/16.
- Incidents of fly tipping have increased from April to June with figures of 22 and 20 for April and May and 72 for June 2015. Year on year shows an overall increase of 57 reported cases from 57 in 2014/15 to 114 for this year to date. (100% increase)
- Dog fouling there were 7 cases reported in May and 8 in June compared to only 1 in April this year. Year on year the figures show an increase from 6 to 16.

Graffiti Reports:

• 15 reported incidents so far this year, compared to 7 for the same period last year.

Unemployment Rate:

• The number of unemployed persons is 1,949 compared to 2,511 for the same period in the previous year.

Community Protection:

To follow

Fire:

• 5 deliberate fires so far this year compared to 4 last year.

Key Successes:

St Peter's Park - The City Council's Neighbourhood Operations team held a clean-up session at St Peter's park on Wednesday 8th July. Local residents and the St Peter's church community supported the event and a significant amount of rubbish was cleared from both the memorial gardens and the connecting park areas. Bushes and shrubs were lowered and tree branches removed which has improved overall visibility. Two park benches have now been removed from an area that was attracting drinking late into the evenings, on most days. A series of further improvements have been identified to reduce the level of anti - social behaviour, street drinking and dog fouling in this area. Some of the existing high hedgerows will be cut back to remove 'hidden

spots' where drinkers have been gathering in the past in response to concerns raised at the Radford and Leen residents group.

Radford fencing scheme - Nottingham City Homes (NCH) and the City Council are now working on a joint fencing scheme to improve the public realm in the area around Coleridge Road and Norton Street. This is funded largely through the NCH Decent Homes Programme where funding has been made available to create an 'environmental lift' in areas where this could have positive impact. The Radford scheme consists of 72 properties, involving 21 owner occupiers. Councillors are involved in discussing the benefits with local residents and helping to determine the most appropriate fencing solutions within each street. The contractors are due to start mid - September.

Cleansing activity is now being coordinated through a Central Waste Operations Plan and officers from a number of teams now meet regularly to monitor and feedback on performance issues and set tasks for specific projects where a multi-agency response is required such as Clifford Street

Western Cycle Corridor – Castle Boulevard - This involves the expansion of the City Cycle Network using £6.1 million Government funding through the Derbyshire and Nottinghamshire (D2N2) Local Enterprise Board. In this Ward the route will cover Castle Boulevard towards Abbey Bridge. It will incorporate a cycle superhighway – a two way segregated route that will run alongside the road.

New Builds – the completion of new build schemes at Clifford Street / Kapwood Close, Highurst Street (both Nottingham City Homes) and the Radford Mills site between Garden Street and Norton Street (Nottingham Community Housing Association)

Support to voluntary projects and groups within the Ward – Councillors continue to contribute towards various activities which support local residents - Radford Visiting scheme, Muslim Women's group, 4 B's youth project, Primary / Independent Street carnival troupe.

Issues:

- Impact of high student numbers and the Park Estate on the overall perception of this Ward when analysed through existing ward data – which does not show the extent of prevailing issues within the Radford West and Leen police beat boundaries.
- Derelict sites and open spaces which, over time, can become targets for fly tipping and Anti-social behaviour

Forest Mills, Alfreton Road
Fire damaged former Players buildings, Players Street
Salisbury Square / Street
Sandfield site
Blueprint site, Alfreton Road
Rocky Mount, Barrack Lane

- Integrating new residents into areas of new build and maintaining high environmental standards around these sites once contractors have completed the schemes
- Continued development of Radford Recreation Ground

Neighbourhood Action Team (NAT)

The NAT meets monthly to update a series of actions which fit under the existing City Council and Ward priorities. This is a multi - agency forum bringing together the local policing team, covering four policing beats, Nottingham City Homes and representatives from key City Council service

areas
Events: University of Nottingham: Thursday 1 st October – Moving in, Moving on event Curry in the Park: Saturday 11 th October – Radford Recreation Ground Student Week of Action: 12th – 16 th October
Curry in the Park: Saturday 11" October – Radford Recreation Ground Student Wook of Action: 12th 16 th October
Councillor Ward Walks – 8 th October, 12 th November, 10 th December (all 2.30pm -3.30pm)

Recommendation(s):

To note the key information from the ward performance reports for Quarter 2 detailed above and included in the appendices.

1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports will also monitor progress in the awards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessibility and responsive services for all and giving residents more control over what happens in their neighbourhoods', and ward performance reports will help to support this.
- 2.3 The ward performance report captures work at a local level to support the Nottingham Plan. It is a short summary of key updates on priorities and issues in the Ward. More detailed implementation plans sit behind the report such as the Ward Priority Plan, NAT's, action log, CDP plans and other partners' implementation plans.
- 2.4 The ward performance reports are co-ordinated by the NDO's, with data analysis undertaken by the CDP

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None
- 4. FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)
- 4.1 None
- 5. <u>LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)</u>
- 5.1 None

6. **EQUALITY IMPACT ASSESSMENT**

No	П
Not needed (report does not contain proposals or financial decisions) \square	
Has the equality impact been assessed?	

	Due regard should be given to the equality implications identified in the EIA.
7.	LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR
	THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION
7.1	None
8.	PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

Yes – Equality Impact Assessment attached

8.1 None